Terms and Conditions

Orax Capital Markets Ltd, an International Business Company incorporated in Saint Lucia under No. 2026-00699. Registered address: Unit 1, La Place Creole Building, Rodney Bay, Gros-Islet, Saint Lucia, LC01 101. Website: https://www.oraxbroker.com. Contact: support@oraxbroker.com.
Last updated: November 2026

1. The parties and these Terms

These Terms and Conditions ("Terms") form a binding agreement between you and Orax Capital Markets Ltd, International Business Company No. 2026-00699, registered at Unit 1, La Place Creole Building, Rodney Bay, Gros-Islet, Saint Lucia, LC01 101. They apply when you open an account or use https://www.oraxbroker.com or our trading platforms. Our AML/KYC Policy, Privacy Policy, Risk Disclosure, Refund Policy and other policies on our website form part of these Terms.

2. Eligibility

You must be at least 18, have legal capacity and not be a resident of a restricted country (including the United States, Canada, Saint Lucia, North Korea and Iran). You must act on your own behalf. You confirm that using our services is legal where you live.

3. Our services

We provide execution-only online trading in:

- Forex: currency pairs, traded as CFDs;
- CFDs on metals (such as gold and silver), commodities (such as oil), stock indices and cryptocurrencies;
- Fixed-time options (also called digital or binary options): contracts where you choose whether the price of an asset will be above or below a level at a set expiry time. If your forecast is correct you receive a fixed payout shown before you open the trade; if not, you lose the amount invested in that trade.

We do not give investment, tax or legal advice. Any market commentary or educational material is general information only. You do not own the underlying asset of any CFD or option.

4. Account opening and verification

You must give true, complete information and keep it current. We may refuse an application without giving a reason. You must complete our verification process before any withdrawal. One account per person is allowed.

5. Orders and pricing

Prices are set by us using data from liquidity providers. Spreads, swaps (overnight financing), commissions, payout percentages for options and leverage are shown on the platform before you trade. Orders may be executed at a different price from the one requested during fast markets or gaps (slippage). Option payouts and expiry times are fixed when the trade opens. We may correct or cancel trades executed at a clearly wrong price caused by a technical error or price feed fault.

6. Leverage, margin and stop-out

CFD trading uses leverage. You must keep enough margin for open positions. If your margin level falls to the stop-out level shown on the platform, we may close positions without notice. We apply negative balance protection to retail clients: you cannot lose more than the funds in your account, except where the negative balance results from abuse or fraud.

7. Deposits and withdrawals

Deposits must come from your own payment method. Withdrawals are sent to you, normally by the same method you deposited with. We process withdrawal requests within 1 to 3 business days after verification; payment provider times are extra. Fees, if any, are shown before you confirm. See our Refund and Cancellation Policy.

8. Prohibited conduct

You must not: use the services for money laundering or fraud; exploit price feed delays, errors or latency (arbitrage); use automated tools to abuse the platform; trade in coordination with other accounts to obtain an unfair result; open multiple accounts; or use VPNs to hide your location. If we find such conduct we may cancel the related trades and profits, suspend or close your account, and report it to the authorities.

9. Bonuses and promotions

Bonuses and competitions are governed by their own terms, which form part of these Terms.

10. Fees and inactivity

Trading costs are shown on the platform. If an account has no activity for 12 months, we may charge a monthly inactivity fee as published on our website, but never more than the account balance.

11. Liability

We are not liable for losses caused by market movements, your trading decisions, internet or device failures on your side, or events beyond our reasonable control. Our total liability to you is limited to the funds in your account, except where the law does not allow such a limit, including for fraud or wilful misconduct.

12. Account closure

You may close your account at any time by writing to support@oraxbroker.com. We may suspend or close an account for breach of these Terms, legal or compliance reasons, or with 30 days' notice. Remaining funds are returned after open positions are closed and any amounts owed are settled.

13. Complaints

Complaints are handled under our Complaints Handling Policy. Write to support@oraxbroker.com.

14. Changes

We may change these Terms by publishing a new version on our website. Material changes are notified by email at least 7 days before they apply, unless the change is needed for legal reasons.

15. Governing law

These Terms are governed by the laws of Saint Lucia. The courts of Saint Lucia have jurisdiction over any dispute. The English version prevails if translations differ.

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