Personal Data Deletion Policy

Orax Capital Markets Ltd, an International Business Company incorporated in Saint Lucia under No. 2026-00699. Registered address: Unit 1, La Place Creole Building, Rodney Bay, Gros-Islet, Saint Lucia, LC01 101. Website: https://www.oraxbroker.com. Contact: support@oraxbroker.com.
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1. Your right to ask

You can ask us to delete your personal data by emailing support@oraxbroker.com from your registered address with the subject "Data deletion request".

2. Process

- We verify your identity before acting.
- We confirm receipt within 5 business days and complete the request within 30 days.
- Open positions must be closed and any balance withdrawn first.

3. What we must keep

Anti-money laundering law requires us to keep identity, verification and transaction records for at least 7 years after the account is closed. During that time the data is stored securely, access is limited, and it is used only for legal and compliance purposes. After that period it is deleted or anonymised.

4. What we delete straight away

Marketing data, cookie identifiers and data that we are not required to keep.

5. Confirmation

We tell you in writing what was deleted and what was kept, and why.

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