Fraud Prevention Policy

Orax Capital Markets Ltd, an International Business Company incorporated in Saint Lucia under No. 2026-00699. Registered address: Unit 1, La Place Creole Building, Rodney Bay, Gros-Islet, Saint Lucia, LC01 101. Website: https://www.oraxbroker.com. Contact: support@oraxbroker.com.
Last updated: November 2026

1. Purpose

This Policy describes how Orax Capital Markets Ltd protects clients, payment partners and itself against fraud, including card fraud, identity theft, account takeover and bonus abuse.

2. Controls

- In-house identity verification before withdrawal, and earlier when risk checks require it.
- Cardholder name matching: card and account names must match.
- 3-D Secure authentication on card payments where available, with card data handled only by PCI-DSS compliant providers.
- IP, geolocation and device checks to detect VPN use, restricted countries and linked accounts.
- Sanctions and PEP screening, including OpenSanctions data.
- Velocity limits on deposits, withdrawals and changes of payment details.
- Two-factor authentication and alerts on login from new devices.

3. Red flags

We review cases such as multiple cards in different names, mismatched countries, repeated failed payments, deposits followed by quick withdrawal requests, and changes of email or phone just before a withdrawal.

4. Our response

We may delay or decline a transaction, ask for more documents, suspend the account, refund deposits to the source, and report to card schemes, payment providers and authorities. Suspected fraud is escalated to the Compliance Officer.

5. What you can do

Keep your login details private, use strong passwords and enable two-factor authentication. Report suspicious activity to support@oraxbroker.com at once. We will never ask for your password or full card number by email or phone.

© 2026 Orax Capital Markets Ltd. All rights reserved.