Deposit and Withdrawal Policy

Orax Capital Markets Ltd, an International Business Company incorporated in Saint Lucia under No. 2026-00699. Registered address: Unit 1, La Place Creole Building, Rodney Bay, Gros-Islet, Saint Lucia, LC01 101. Website: https://www.oraxbroker.com. Contact: support@oraxbroker.com.
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1. General rules

- Your account and any payment method must be in your own name. Third-party payments are refused and returned.
- Accepted methods (cards, bank transfers, local payment methods and e-wallets) are listed in the client area and depend on your country.
- Minimum amounts and any fees are shown before you confirm.

2. Deposits

Card and e-wallet deposits are normally credited within minutes. Bank transfers may take 1 to 5 business days. If a deposit is made in a currency other than your account currency, the payment provider's or our conversion rate applies.

3. Verification

Withdrawals are processed only after you complete our identity verification (KYC) and pass sanctions screening. We may also ask for proof of the payment method used.

4. Withdrawals

- Request withdrawals from your client area.
- We return funds to the original payment method up to the amount deposited by that method. Profits and any remaining balance go to a bank account or e-wallet in your name.

- We process requests within 1 to 3 business days. The provider may take up to 10 more business days.
- Margin used by open positions cannot be withdrawn.

5. Delays and refusals

We may delay or refuse a withdrawal when documents are missing, details do not match, our AML or fraud checks flag the request, or a chargeback is open. We will tell you why unless the law prevents it.

6. Contact

Payment questions: support@oraxbroker.com.

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